

Job Title: Patient Navigator

Position Type: Hiring for two (2) Full-Time (40 hours/week) positions. Together, these positions will provide coverage during the hours: **Monday through Saturday, 9:00am – 8:00pm**. Work schedules will be determined to ensure full coverage within these hours and may include holidays.

Pay: \$25-28/hour (+ \$0.50 bilingual incentive) + benefits (medical, dental, vision, life insurance, and 403(b) match)

Reports To: Director of Community Engagement and Client Services

Position Summary:

The Patient Navigator will provide survivor-driven advocacy, trauma-informed assessment, and comprehensive case management to individuals and families impacted by violence, trauma, poverty, or lack of access to care. This role combines elements of crisis response, client advocacy, healthcare navigation, and resource coordination to ensure vulnerable individuals—including victims of crime, unhoused individuals, and patients with unmet health needs—receive holistic and culturally competent support.

This position may rotate between Empower Yolo's Woodland office, and Dignity Health.

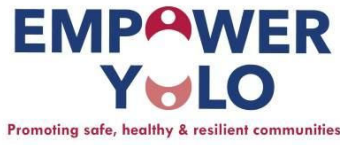
Primary Responsibilities:

Client Advocacy & Case Management

- Conduct trauma-informed risk assessments, safety planning, and individualized case planning.
- Provide intensive, strengths-based crisis intervention and peer counseling.
- Advocate for clients with service providers to address housing, legal, immigration, and healthcare needs.
- Provide mobile navigation and emergency resources support as needed.
- Maintain accurate client records and complete timely data entry.

Healthcare & Systems Navigation

- Build rapport with patients in hospitals, clinics, and emergency departments.
- Screen for eligibility and schedule appointments for health coverage, nutrition programs, and other resources.
- Coordinate referrals between hospitals and community providers.



- Follow up on referrals to ensure continuity of care and reduced emergency department readmission.
- Assist patients in establishing or reconnecting with primary care providers.
- Offer education on health plan coverage and assist with CalFresh or public benefits enrollment.
- Provide information to patients regarding Dignity Health's community services including, but not limited to, the Chronic Disease Self-Management and Diabetes Self-Management programs.
- Support access to community-based programs including diabetes and chronic disease self-management.
- Provide or coordinate transportation for clients and patients as needed.

Collaboration & Outreach

- Participate in high-utilizer and multidisciplinary team meetings.
- Develop strong relationships with community health providers and social service agencies.
- Coordinate care using MS4 templates and secure health data platforms.

Qualifications:

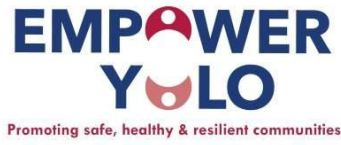
- Peer Counseling certification in domestic violence and sexual assault (required within 6 months upon hire per California Evidence Code 1035.2 and 1037.1).
- Bilingual-speaking preferred.
- Ability to work in crisis environments and adapt to changing client needs.
- Experience with law enforcement, probation, and CPS is a plus.
- High level of cultural competence and sensitivity to diverse populations and survival strategies.
- Valid CA driver's license, reliable transportation, and proof of insurance.
- CPR/First Aid certification is strongly encouraged.
- Proficient in Microsoft Excel and data tracking platforms.

AGENCY DESCRIPTION

Mission Statement:

Empower Yolo's mission is to promote safe, healthy, and resilient communities.

Empower Yolo's purpose is to provide:



- (a) Twenty-four hour crisis intervention, emergency shelter, confidential counseling, training, legal assistance, and other services for individuals and families affected by domestic violence, sexual assault, stalking, human trafficking, and child abuse;
- (b) Resource centers for community services to improve the health, social, educational and economic outcomes of Yolo County residents; and
- (c) Community outreach and educational programs about available resources to promote health, stability, and self-sufficiency for individuals and families.

All services are to be provided in a manner that appreciates, enhances, and utilizes the strengths of Empower Yolo's clients and honors their cultural practices and traditions.

EMPOWER YOLO is an equal opportunity employer and does not discriminate in regard to race, age, cultural or religious background, disability, gender, gender identity/expression, or sexual orientation. All qualified candidates of all backgrounds are encouraged to apply.

Please submit resume and cover letter to sonia@empoweryolo.org

Position open until filled.

To Apply:

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