



Promoting safe, healthy & resilient communities

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Job Description#

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Position Title: Client Navigator

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Position Type: 40 hours per week (paid 30 minute lunch)

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Job Description: Client Navigator will provide survivor-driven advocacy, trauma-informed assessment, and case management to crime victims and their families, unhoused individuals and community members in need of resources and support. This will include crisis intervention; risk & needs assessment; safety planning; on-going case management; short-term housing advocacy and intensive resource and referral services. This position may rotate between Woodland, Davis and West Sacramento.

Reports To: Associate Director#

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Pay: \$20 an hour (+ \$.50 bilingual incentive) + benefits (medical, dental, vision, life insurance, and 403(b) match)#

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Job Responsibilities: #

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1. *Risk assessments and safety planning:* Assess each client for issues related to risk of further abuse; provide options in planning for personal safety on an ongoing basis; develop individual case plans that prioritize needs and coordinate necessary services specific to each client.
2. *Crisis intervention and peer counseling:* to survivors and their support networks; provide intensive strength-based, solutions-oriented services; and maintain confidentiality.
3. *Client advocacy:* Assist in obtaining services or exercising their rights with agencies and service providers in the community who can assist in gaining safety; provide support that address housing and legal needs, immigration remedies, emergency food and clothing, provide mobile navigation and other service on an emergency basis, provide community outreach and referrals.
4. *Facilitation of support groups:* Facilitate sexual assault, support group, healthy relationship support groups and parent coaching classes.
5. *Indirect Services:* maintain accurate client records and complete data entry and progress notes in a timely manner; participate in departmental team meetings. Provide culturally competent services to the community; Collect and maintain client data.

Qualifications and Requirements:

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- Punjabi or Urdu-speaking encouraged to apply
- People with lived experience are encouraged to apply
- Must be able to pass a criminal background check

- Must have the ability to work under conditions requiring flexibility and team member response to crisis.
- Peer counseling certification in the areas of domestic violence and sexual assault as described in California Evidence Code sections 1035.2 and 1037.1, required upon hire.
- Effective communication skills including writing (especially written procedures and grant reports), public speaking, active listening skills, and conflict resolution/mediation skills.
- Provide copy of valid California driver license, have reliable transportation, and submit current proof of vehicle insurance.
- CPR/First Aid certificates strongly encouraged.
- Must be comfortable and confident working and interacting with law enforcement, correctional officers, probation and Child Protective Services
- High degree of sensitivity to and respect for diversity and cultural issues involved in working with clients of varying ethnicities and income.
- High tolerance and respect for individual survival strategies while promoting ever-increasing healthier choices.

This position is not subject to mandated reporting under CANRA. Such a report, including sharing information with another employee who is a mandated reporter position without following "release of confidential information" policies is a breach of confidentiality, is a violation of state and federal law and can result in disciplinary action.

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AGENCY DESCRIPTION#

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Mission Statement:#

Empower Yolo's mission is to promote safe, healthy, and resilient communities.#

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Empower Yolo's purpose is to provide:#

(a) Twenty-four-hour crisis intervention, emergency shelter, confidential counseling, training, legal assistance, and other services for individuals and families affected by domestic violence, sexual assault, stalking, human trafficking, and child abuse;#

(b) Resource centers for community services to improve the health, social, educational and economic outcomes of Yolo County residents; and#

(c) Community outreach and educational programs about available resources to promote health, stability, and self-sufficiency for individuals and families.#

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All services are to be provided in a manner that appreciates, enhances, and utilizes the strengths of Empower Yolo's clients and honors their cultural practices and traditions.

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EMPOWER YOLO is an equal opportunity employer and does not discriminate in regard to race, age, cultural or religious background, disability, gender, gender identity/expression, or sexual orientation. All qualified candidates of all backgrounds are encouraged to apply.#

Please submit resume and cover letter to celina@empoweryolo.org

Position open until filled.#