



Job Description

Position Title: Client Navigator

Position Type: 40 hours per week

Job Description: Client Navigator will provide survivor-driven advocacy, trauma-informed assessment, and case management to crime victims and their families, unhoused individuals and community members in need of resources and support. This will include crisis intervention; risk & needs assessment; safety planning; on-going case management; short-term housing advocacy and intensive resource and referral services. This position may rotate between Woodland, Davis and West Sacramento.

Reports To: Associate Director

Pay: \$18 an hour (+ \$.50 bilingual incentive) + benefits (medical, dental, vision, life insurance, and 403(b) match)

Job Responsibilities:

1. *Risk assessments and safety planning:* Assess each client for issues related to risk of further abuse; provide options in planning for personal safety on an ongoing basis; develop individual case plans that prioritize needs and coordinate necessary services specific to each client.
2. *Crisis intervention and peer counseling:* to survivors and their support networks; provide intensive strength-based, solutions-oriented services; and maintain confidentiality.
3. *Client advocacy:* Assist in obtaining services or exercising their rights with agencies and service providers in the community who can assist in gaining safety; provide support that address housing and legal needs, immigration remedies, emergency food and clothing, provide mobile navigation and other service on an emergency basis, provide community outreach and referrals
4. *Facilitation of support groups:* Facilitate sexual assault, support group, healthy relationship support groups and parent coaching classes.
5. *Indirect Services:* maintain accurate client records and complete data entry and progress notes in a timely manner; participate in departmental team meetings;. Provide culturally competent services to the community; Collect and maintain client data;

Qualifications and Requirements:

- Punjabi or Urdu-speaking preferred
- People with lived experience are encouraged to apply
- Must be able to pass a criminal background check

- Must have the ability to work under conditions requiring flexibility and team member response to crisis.
- Peer counseling certification in the areas of domestic violence and sexual assault as described in California Evidence Code sections 1035.2 and 1037.1, required upon hire.
- Effective communication skills including writing (especially written procedures and grant reports), public speaking, active listening skills, and conflict resolution/mediation skills.
- Provide copy of valid California driver license, have reliable transportation, and submit current proof of vehicle insurance.
- CPR/First Aid certificates strongly encouraged.
- Must be comfortable and confident working and interacting with law enforcement, correctional officers, probation and Child Protective Services
- High degree of sensitivity to and respect for diversity and cultural issues involved in working with clients of varying ethnicities and income.
- High tolerance and respect for individual survival strategies while promoting ever-increasing healthier choices.

This position is not subject to mandated reporting under CANRA. Such a report, including sharing information with another employee who is a mandated reporter position without following "release of confidential information" policies is a breach of confidentiality, is a violation of state and federal law and can result in disciplinary action.

AGENCY DESCRIPTION

Mission Statement:

Empower Yolo's mission is to promote safe, healthy, and resilient communities.

Empower Yolo's purpose is to provide:

- Twenty-four hour crisis intervention, emergency shelter, confidential counseling, training, legal assistance, and other services for individuals and families affected by domestic violence, sexual assault, stalking, human trafficking, and child abuse;
- Resource centers for community services to improve the health, social, educational and economic outcomes of Yolo County residents; and
- Community outreach and educational programs about available resources to promote health, stability, and self-sufficiency for individuals and families.

All services are to be provided in a manner that appreciates, enhances, and utilizes the strengths of Empower Yolo's clients and honors their cultural practices and traditions.

EMPOWER YOLO is an equal opportunity employer and does not discriminate in regard to race, age, cultural or religious background, disability, gender, gender identity/expression, or sexual orientation. All qualified candidates of all backgrounds are encouraged to apply.

Please submit resume and cover letter to celina@empoweryolo.org

Position open until filled.